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Statement: Software Upgrade

June 9, 2015, Auburn Hills, Mich. - FCA US LLC is voluntarily recalling an estimated 3,975 cars to upgrade cruise-control software.

A review of warranty data led to an investigation by FCA US LLC engineers. The investigation discovered certain Fiat 500e hatchbacks were inadvertently equipped with software that may misread torque levels generated by their motors, causing them to shift into neutral – a prescribed failsafe mode.

This condition may occur only while cruise-control is engaged and the driver attempts to override the feature with accelerator-pedal applications or rapid tapping of the accelerate/decelerate buttons. Restarting the vehicle restores normal function.

The campaign is limited to certain model-year 2013-2015 vehicles. The Company is unaware of any related injuries, accidents or customer complaints.

New software will be available when affected customers are advised of this action by FCA US. Service instructions are being sent to FCA US dealers today.

Customers with questions may call the FCA US Customer Information Center at 1-800-853-1403.

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