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Statement: Software update

June 18, 2020, Auburn Hills, Mich. - FCA is voluntarily recalling 67,248 U.S.-market vehicles to update certain transmission software.

A review of customer data prompted an FCA investigation that discovered a driveline connection may, in certain circumstances, slip. Should this occur, it may lead to loss of propulsion and prevent the transmission from engaging PARK when the vehicle is stationary.

FCA is aware of a single related accident, but no injuries.

Should the above driveline failure occur, a warning lamp will illuminate in the vehicle's instrument cluster and the updated software will deliver propulsion by engaging rear-wheel-drive, as needed. And should PARK not engage as intended, the software will also help secure the vehicle by automatically applying its parking brake.

The recall is limited to model-year 2014-2017 Jeep Cherokee SUVs equipped with a two-speed Power Transfer Unit (PTU). Vehicles with a single-speed PTU are not affected.

FCA will begin mailing recall notices next month. Until then, customers are reminded to use their parking brakes, as recommended in their owners' manuals.

Customers with questions or concerns may call 1-800-853-1403.

Additional vehicles will be subject to recall in Canada (est. 13,659), Mexico (est. 716), and certain markets outside North America (est. 9,940).

FCA is also recalling an estimated 2,669 two-speed PTUs sold as replacement parts.

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